DevOps/Cloud Engineer

Technical Skills:

- ETL (SSIS, Informatica, Talend, Apache Airflow or Pentaho – ANY one of them)
- Exposure and Experience with Service Now
- Tech Inventory (SolarWinds)
- Data Migration experience and understanding of Operations and workflow
- Strong exposure to Microsoft Azure (A Big Plus)
- Strong background in Linux/Unix Administration
- Experience with automation/configuration management using either Puppet, Chef or an equivalent
  - Strong experience with SQL and MySQL
- A working understanding of code and script (Python and/or Java)
- Experience with CICD, Kubernetes, GIT, Bitbucket, Jenkins, and VSTS
- Knowledge of best practices and IT operations in an always-up, always-available

Functional:

- Analysis and Design:
  - Analyze results and collate approach and strategy into to an ‘Ops Strategy’ document
  - Define Strategy, plan and support for historical data migration and loading
  - Design the operating model and identify and classify all areas to be covered within the operating model.
  - Socialize and obtain buy-in from stakeholders
  - Prepare a charter to execute the Ops Strategy

- Execution and Ops Implementation Support:
  - Assist in setting up Data Operation and Operating Model including defining and implementing
  - Service Level Agreements (SLAs)
  - Establishment of Change Management Process
  - Operational Support Model
  - Establishment of performance criteria with Dashboards/Reporting
  - Business Continuity Plan including Disaster Recovery Planning
  - Overall Operating Model, Escalation Plan
  - Automated Monitoring and alerts
  - Set up ongoing data quality programs, thresholds for errors and error reporting mediums
  - Set up governance for error reporting and fixes
  - Work with Operational team to Layout process and behavior changes to effect better capturing of data in the system
  - Align with overall program and project management and coordinate among stakeholders